

PF COVID 19 Update

March 26th, 2020

To: All Preston Feather Customers

Subject: Suspension of delivery, yard and retail operations effective March 26th 4pm.

Suspension of Sales and Delivery Operations

Preston Feather will be suspending all delivery and retail store sales operations for non-essential building material sales until April 14th. This decision was based on maintaining a safe work environment for our staff. Today Governor Whitmer also clarified in her speech that “home construction” broadly defined does not meet essential business criteria for the bulk of our building contractor customers’ activities. Preston Feather does qualify as an essential business for repair and reconstruction of critical infrastructure projects and select industries (like health care). Again, for the safety of our team and yours, we will suspend regular retail sales, delivery and material return services at 4 p.m. today.

Our Business and Team Will Continue To Assist You

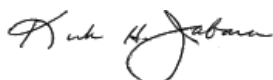
We remain open for business. While our showroom and retail contractor desk is closed, we will have the following services available - while working from home on remote basis just like you are. Services will include:

- Providing estimates and material package bids
- Building plans/design services
- Building materials consultation, quotes and orders
- Window and door consultation, quotes and orders
- Cabinetry & closet systems design, quotes and orders
- Delivery dispatch scheduling (for deliveries after the executive order expires)
- Bill payment and job accounting support
- And anything else needed to help your business re-launch construction activities when permitted to do so.

What about emergency, life-sustaining, critical infrastructure or other qualified projects?

Contact us. We will have procedures in place to provide materials sales to businesses that meet essential business criteria under Executive Order 2020-21. We are here to help.

We know you will have questions. This is new territory for all of us. We are committed to working with all our customers through this difficult time. Our sales staff will be working around the clock to help you as safely and profitably as we can.



Kirk Jabara